



**Weis Markets Accounts Payable
Payment Remittance & Deduction Detail**

If your company is in receipt of remittance information that includes one of the invoice codes listed below and you have additional questions, please use the contact shown to initiate an inquiry. Responses could take up to 10 business days. If you do not receive a response within 10 business days, please call 1-866-999-9347 and ask to speak with the Accounts Payable or the Accounts Receivable Manager.

Basic instructions for obtaining deduction support from Weis Markets Accounts Payable department. In the list below a seven digit invoice number of "1111111" is used as an example of the different invoice formats and codes used by Weis Markets. Each different format, or code, has a different contact.

1111111 **CREDIT** – warehouseceiving@weismarkets.com

S-1111111 **CLAIM** – claims@weismarkets.com

WS11-111111 **CLAIM** – weis@ap-audit.com

1111111 **CM** – Carolina Logistics Services (CLS) clsinvoicelink@inmar.com

1111111 **DM** – Innovative Return Concepts (IRC) www.getirc.com/MFGACCESS (to request a login)
www.getirc.com/MfgRpt (to access the invoices)

1111111 **RC** – Innovative Return Concepts (IRC) www.getirc.com/MFGACCESS (to request a login)
www.getirc.com/MfgRpt (to access the invoices)

A/R 1111111 – accountsreceivable@weismarkets.com

1111111 – Coupon redemption, your Clearing House (starts w/ 4 or 5)

1111111 **SV** – MTS deduction – inboundfreight@weismarkets.com

1111111 **SF1** – MTS deduction – inboundfreight@weismarkets.com

1111111 **UC1** – MTS deduction – inboundfreight@weismarkets.com

Late invoice payment inquiries should be directed to the below contacts and/or your sales contact at Weis Markets:

Warehouse PO related invoices please contact: warehouseceiving@weismarkets.com

Direct Store Delivery related invoices please contact: dudreceiving@weismarkets.com

Expense related invoices please contact: expense@weismarkets.com

***EFT vendors – if you have moved or changed your company's address please provide the updated address information to Weis Markets, Inc.**

Please utilize the below information in interpreting deductions that may appear on your remittance copy.
The column heading Invoice Number contains the following information within the Invoice Number.

00012345012345SV111

The left most 8 digits represent an internal WM invoice number.

The next 6 digits contain the WM PO number.

The next 3 digits contain either SV1,SV2,etc (Shipping Violation) UC (Unloading Charge) or SF (Scheduling Fee).

The next 4 digits contain the Violation Reason code as noted below.

Examples 11 = V1.1 214 = V2.14

The explanation of each violation reason code can be found below.

The complete Weis Market's Inbound Freight Compliance and Routing Guide is available at <https://www.weismarkets.com/about-weis/corporate-information/vendor-partners>.

CarrierStore can be reached for scheduling, routing and related questions at weismarketsfreight@kuebix.com or 978-298-2150.

General Weis Markets questions can be directed to inboundfreight@weismarkets.com.

Violation Code	Compliance Violation	Vendor / Carrier Requirement	Compliance Violation Fee
1.0 Routing Compliance Violations			
V1.1	Failure to submit LTL shipment for routing	Vendors are required to submit Weis Markets Vendor Shipping Form prior to shipment being picked up.	\$150
V1.2	Failure to use Preferred LTL Carrier	Only approved LTL carriers will be allowed.	\$150
2.0 Shipping Compliance Violations			
V2.1	Incomplete order	Product must be shipped exactly as specified on the Weis Markets purchase order.	\$150
V2.2	Inaccurate, incomplete or missing Bill of Lading (BOL) - Two copies required	Bill of Lading is required for all shipments. A duplicate BOL must be provided.	\$150
V2.3	Inaccurate, incomplete or missing Packing List	Packing List is required for all shipments.	\$150
V2.4	Items not grouped together	Like items must be grouped together on the same pallet(s). Like pallets must also be grouped together within the shipment.	\$150
V2.5	Product shipped on floor without prior authorization	Floor load shipments must be preapproved.	\$150
V2.6	Product shipped on slip-sheet without prior authorization	Slip sheet loads must be preapproved.	\$150
V2.7	Multiple POs shipped on one pallet	POs must be shipped on segregated pallets.	\$150
V2.8	Incorrect Ti x Hi	Delivery Ti x Hi must be consistent with the Vendor provided Ti x Hi.	\$150
V2.9	Product overhanging perimeter of pallet	Product cases must be within the pallet perimeter.	\$25 / Pallet
V2.10	Pallet shifted in transit	Product must be constrained to pallet.	\$150
V2.11	Excessive unloading delay	Product must be unloaded timely.	\$150
V2.12	Nonconforming packaging	Conform to Packaging / Shipping Carton requirements	\$150
V2.13	Substandard pallets	All Pallets must conform to Pallet Policy	\$25 / Pallet
V2.14	Damaged product	All merchandise must be received in good condition.	\$150
V2.15	Received quantity exceeds PO	Product must be shipped exactly as specified on the Weis Markets purchase order.	\$150
3.0 Delivery Compliance Violations			
V3.1	Failure to schedule delivery appointment	All POs require a delivery appointment.	\$200
V3.2	Reschedule within 24 hours	Appointments must be rescheduled at least 24 hours in advance of the original appointment.	\$200
V3.3	Carrier more than 30 minutes late	Entrance to Weis Markets facility is allowed up to 30 minutes after the scheduled appointment time.	\$200
V3.4	Carrier no show	Failure to arrive on the scheduled day (midnight) of delivery.	\$200
V3.5	PO received date exceeds PO due date	All POs must be delivered no later than PO due date.	\$200/Day
V3.6	Failure to schedule timely	All appointments must be scheduled at least 72 hours in advance of the date of delivery.	\$200
4.0 Product Compliance Violations			
V4.1	Short dated product	Product must be delivered with the appropriate Guaranteed Shelf Life Days.	\$150
V4.2	Mixed product dates on the same shipment	One expiration date per item per shipment.	\$150
V4.3	Wrong product / case pack	Product must be shipped as specified on the Weis Markets purchase order.	\$150
5.0 Safety Compliance Violations			
V5.1	Unsafe trailer condition	Trailers must be free of damage.	\$150
V5.2	Unsanitary trailer condition	Trailers must be clean and devoid of foreign objects.	\$150
V5.3	Trailer chocks unused	Trailers must be chocked by the driver prior to unloading.	\$150
V5.4	Failure to meet food safety requirements	All inbound shipments must comply to Weis Markets food safety requirements.	\$150
6.0 Misc Compliance Violations			
V6.1	Rejected load	Meet Weis Markets inbound freight requirements	Variable